

**LEAD & COPPER RULE  
CORROSION CONTROL VIOLATION NOTICE  
IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**T & W WATER SERVICE WATER CONTAINS HIGH LEVELS OF LEAD and/or COPPER**

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely sample water at consumers' taps for lead and copper. The tests show lead and /or copper levels in the water above the limit, or "action level", so we are required to install corrosion control treatment. This treatment helps prevent lead and copper in the pipes from dissolving into the water.

The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

- Failure to submit Lead Public Education documentation
- Failed to submit recommendations for optimal corrosion control treatment
- Failed to submit recommendations for source water treatment of lead and copper

**What should I do?**

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

- Call us at the number below to find out how to get your water tested for lead and copper.
- Find out whether your pipes contain lead, lead solder, or copper.
- Run your water for 15 – 30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes.
- Don't cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.
- **Do not boil your water to remove lead and copper.** Excessive boiling water makes the lead and copper more concentrated – the lead and copper remains when the water evaporates.

**What does this mean?**

This is not an emergency. If it had been, you would have been notified **within 24 hours**. Typically, lead and copper enters water supplies by leaching from lead, copper or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. **However**, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead solder.

*\*Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure. Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.\**

**What is being done?**

Samples are being taken at residences every six months to monitor lead and copper levels. We are also taking samples at the well to monitor for lead and copper. Corrosion control is not necessary at this time.

For more information, please contact T & W Water Service at 936-756-7400 or mail to P. O. Box 2927, Conroe, TX 77305-2927.

This notice is being sent to by you T & W Water Service. State Water System ID: 1460153.  
Date distributed May 2, 2016.

# LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

T & W Water Service has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 2015 we did not complete all monitoring or testing for lead and copper and therefore cannot be sure of the quality of your drinking water during that time.*

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for lead and copper, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Lead & Copper tap water sampling	10 samples every six months	10	Jan 1 – Jun 30, 2015	Jan 1 – Jun 30, 2015; April 2016
Lead & Copper Entry Point Sampling	180 days at end of monitoring period	2	Jan 1 – Jun 30, 2015	April 2016
Water Quality Parameter Monitoring	2 samples every six months	2	Jan 1 – Jun 30, 2015	April 2016

### What is being done?

We are working to correct the problem. For more information, please contact Deanna Degeyter at 936-756-7400 or P. O. Box 2927, Conroe, TX 77305-2927.

Samples are being taken at residences every six months to monitor lead and copper levels. We are also taking samples at the well to monitor for lead and copper.

This notice is being sent to you by T & W Water. Public Water System Number: TX1460153

Date Distributed: May 2, 2016