

LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION  
MANDATORY LANGUAGE - TIER III

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**Splendora Woods** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. **During 2<sup>nd</sup> 6 months 2018 we did not monitor or test for Lead/Copper and Water Quality Parameters and therefore cannot be sure of the quality of your drinking water during that time.***

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Lead/Copper	10/ 6 months	10	7/1/2018-12/31/2018	May 2019
Water Quality Parameters	1/yearly	1	7/1/2018-12/31/2018	May 2019

**What is being done?**

We are working to correct the problem. For more information, please contact Deanna Degeyter at 936-756-7400 or P. O. Box 2927, Conroe, TX 77305.

[corrective actions] Samples were taken in May 2019 and the system was returned to compliant.

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*Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by T & W Water. Public Water System Number: TX1460153

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